

# OPERATIONS MANUAL AND MAINTENANCE

## General Care and Maintenance

### Where to use:

Planters are designed for Exterior Use and can be lined using a waterproof liner if required for indoor use.

Can be used on commercial and residential projects.

UV Treated and Frost Resistant planters.

Excellent for planting up Real or Artificial Plants.

All models will include pre-drilled drainage holes unless specified in the product specification.

### Planting Instructions Real Plants:

- Cover drainage holes with Mesh or a honey comb structure to allow drainage.
- Planters can be raised further to allow easier drainage. (Feet sold separately)
- Fill bottom half of planter with drainage material such as hydro clay or broken crock.
- Then use the correct planting soil based on the plant's needs.
- Do not move planter when in place as this may damage the unit and plants.

### Planting Instructions Artificial Plants:

- Keep drainage clear at all times
- Use polystyrene nuggets or sheets to fill void, if expansion foam is used, please ensure there is a clear route for water to travel out of the unit.
- Do not move planter once in place.

### Surface Type:

- Hand Made planter which imitates natural stone, planter will have individual marks and flaws as each unit is one of one.
- The surface is smooth to touch but will feel like stone.
- Surface is non porous but can absorb some moisture if left in standing water areas.
- Surface can be damaged if using an abrasive material.
- Black/White planter can be touched up using generic black/white spray paint designed for outdoor use.



### **Maintenance:**

- Wipe down surfaces using a clean microfibre cloth.
- A soapy solution can be used if there is mineral staining on the surface.
- Black and white planters can be touched up using generic black/white spray paint designed for outdoor use.
- Other colours can be touched up but will not be a full colour match as we do not release RAL codes to the planters.

### **Weathering Process:**

- Planters will naturally weather over time and will change due to the environment.
- You will experience colour changes, mineral deposits, dirt and grime and surface pits
- As the product is exposed to the elements, these effects are natural.

### **Warranty Period:**

- 1 Year Warranty provided on planter from date of purchase.
- Cover includes UV fade and Manufacturer defects.
- General wear and tear not covered under warranty.
- Mineral deposits and colour change due to environment are not covered under warranty.
- If you believe the product has failed and you would like for us to look at images, please send these to [info@getpotted.com](mailto:info@getpotted.com) and we will investigate this and come back to you. Please attach as much information as possible including order number or invoice number.

