

FAQ - Fleur Ami

Planter Uses

Can I use these planters indoors and outdoors?

These planters are designed for outdoor use and indoor use.

Do the planters have drainage holes?

No, these planters do not have drainage holes. Units can be drilled into the base using diamond tip or tile cutting drill into the base of the unit.

What are the planters made from?

The planters are made from Fibrestone, Fibre-concrete, GRC or Polystone depending on the range being purchased.

Fibrestone - Mix of Crushed Stone, Chopped Fibreglass and Liquid Binder - Feels like a stone product and will have production marks on surface.

GRC - Glass Reinforced Plastic - Composite Fibreglass Mixture, strong like fibreglass but has more of a hardy feel as they are machined into shape.

Fibre-Concrete - Mixture of concrete and fibreglass fibres, look and feel of concrete without the weight

Polystone - Mixture of Poly Resin, fibreglass and Powdered crushed stone, Smooth with a pitted finish and light weight - Desined to look like natural stone

Are the planters UV and frost resistant?

The use of high-quality materials makes the planters UV and Frost resistant.

Can the planters shatter or break?

The nature of the product as it is made from composite stone material which is very durable. Please be careful when transplanting or moving the planters from the existing location to another as this can damage the finish on the unit ie scuff marks or scratches.

What is the best way to clean the planters?

Use a soapy solution with a clean microfibre cloth, using a gentle sweeping motion will clean the surface for any mineral or dirt deposit. Any abrasive pads/cloths used will scratch the surface of the planter.

What will I expect from weathering on this planter?

These planters will weather naturally over time and depending on the colour of the surface the darkest and lightest planters will show mineral deposits from rainfall and dirt deposit from the ground dirt. This can be cleaned away using a soapy solution.

Surface on the planter

Surface will imitate natural stone, fibreglass or wood. Please see the details on the product ID to confirm the material finish and texture.

Do the planters have inserts?

No, these planters do not have inserts. They can be purchased for certain ranges as they are already pre moulded. Please check with supplier if a liner is available on the range.

What will happen if I block the drainage hole when the planter is outside?

The planter will swell from inside as there is no natural path for excess water to run off from. This in effect will cause damage to the planter causing buckling and swelling. Please keep the drainage channel clear or use a honey comb structure in the base to prolong the life of your planters when using your planters outdoors.

Can I raise the planters off the ground?

Yes you can raise these planters off the floor using feet to lift them off the ground. You can purchase these separately from our website under feet.

Is the packaging recyclable?

All of the packaging provided to you is recyclable and will be easily disposed of in your recycling bin. Please separate all materials when recycling.

What is the warranty period?

1 Year warranty provided by manufacturer