

# FAQ - LECHUZA

## Planter Uses

### **Can I use these planters indoors and outdoors?**

These planters are designed for outdoor use and indoor use, please remove plug at base of the unit if used outdoors to allow for drainage.

### **Do the planters have drainage holes?**

Yes, the planters have drainage holes which are pre-drilled into the base of the unit. These will be closed with a red removeable plug.

### **What are the planters made from?**

The ingredients to the planters include: Made from Recycled Plastic which can be recycled 100% after use. Certification Number DIN EN ISO 14001:2009

### **Are the planters UV and frost resistant?**

The use of high-quality plastic materials makes the planters UV and Frost resistant, providing durability.

### **Can the planters shatter or break?**

The nature of the product as it is made from plastic is very durable. Please be careful when transplanting or moving the planters from the existing location to another as this can damage the finish on the unit ie scuff marks or scratches.

### **What is the best way to clean the planters?**

Use a soapy solution with a clean microfibre cloth, using a gentle sweeping motion will clean the surface for any mineral or dirt deposit. Any abrasive pads/cloths used will scratch the surface of the planter.

### **What will I expect from weathering on this planter?**

These planters are excluded from weathering and will only need to be wiped often to clean the surface.

### **Surface on the planter**

Smooth surface which is offered in a glossy or matte finish depending on the range purchased there are no imperfection as they are machine moulded.

### **Do the planters have inserts?**

Yes, these planters have a separate insert which is used as a watering chamber that self-waters the plant. All items need are found inside your planter to complete the assembly of these units. Items will include all fittings and substrate.

**What will happen if I block the drainage hole when the planter is outside?**

There will be no damage to the planter, the soil will swell up and the roots will rot over time due to excess water. The chances of drainage hole being blocked is very low on this planter.

**Can I raise the planters off the ground?**

There is no need to raise these planters off the ground.

**Is the packaging recyclable?**

All of the packaging provided to you is recyclable and will be easily disposed of in your recycling bin. Please separate all materials when recycling.

**What is the warranty period?**

1 Year warranty provided by manufacturer