

# FAQ - Idealist Fibre - Adeez

## Planter Uses

### **Can I use these planters indoors and outdoors?**

These planters are designed for outdoor use and indoor use.

### **Do the planters have drainage holes?**

No, these planters do not have drainage holes. Units can be drilled into the base using drill and diamond tipped bit into the base of the unit.

### **What are the planters made from?**

The planters are made from pure chopped fibreglass and resin bound.

### **Are the planters UV and frost resistant?**

The use of high-quality materials makes the planters UV and Frost resistant.

### **Can the planters shatter or break?**

The nature of the product as it is made from pure fibreglass which is extremely strong and lightweight in nature. Once item is in place and filled do not move the planter.

### **What is the best way to clean the planters?**

Use a soapy solution with a clean microfibre cloth, using a gentle sweeping motion will clean the surface for any mineral or dirt deposit. Any abrasive pads/cloths used will scratch the surface of the planter.

### **What will I expect from weathering on this planter?**

These planters will weather naturally over time and depending on the colour of the surface the darkest and lightest planters will show mineral deposits from rainfall and dirt deposit from the ground dirt. This can be cleaned away using a soapy solution.

### **Surface on the planter**

Surface will be smooth and will resemble a plastic like feel. Please see the details on the product ID to confirm the material finish and texture.

### **Do the planters have inserts?**

No, these planters do not have inserts.

**What will happen if I block the drainage hole when the planter is outside?**

The planter will swell from inside as there is no natural path for excess water to run off from. This in effect will cause damage to the planter causing buckling and swelling. Please keep the drainage channel clear or use a honey comb structure in the base to prolong the life of your planters when using your planters outdoors.

**Can I raise the planters off the ground?**

You do not need to raise these planters off the floor, they have a drainage channel for water to run away from the unit.

**Is the packaging recyclable?**

Not all the packaging will be recyclable, please check at the point of dispose what items you can dispose of in your recycling bin and what items will need to be taken to your local recycling depot.

**What is the warranty period?**

5 Year warranty provided by manufacturer