

OPERATIONS MANUAL AND MAINTENANCE

FIBREGLASS AND GRP MATERIAL – UPDATE JAN 2023

Where to use:

Fibreglass and GRP Planters are designed for Interior and Exterior Use and can be lined using a waterproof liner if required for indoor use.

Can be used on commercial and residential projects.

UV Treated and Frost Resistant planters.

Excellent for planting up Real or Artificial Plants.

All models supplied will be sealed and require drainage holes unless specified in the product specification on the build specification.

CHARACTERISTICS

Fibreglass and GRP (glass reinforced plastic) is a man-made blend of fiberglass chopped strands and resin. Fibreglass and GRP has the look and feel of premium plastic and is designed to be ultra-durable, long lifespan material, designed for high traffic and impact zones, and is significantly lighter in weight than stone, concrete or similar materials.

Important:

- The products must be unpacked immediately after delivery so any moisture between the packaging and the product is not sealed. This can cause stains that are difficult to remove.
- Fibreglass planters must always be placed directly on a flat surface. Do not place the planters on stones and beams etc.
- Closed circles (connected to a water gutter) are provided in the bottom for the required drainage. In these circles you can drill $\pm 2,5$ cm diameter holes and place an overflow pipe.

Planting Instructions Outdoor Planting:

- Drill into the base of the planter to allow drainage to occur.
- Use a good quality drill bit to the size of 8-12mm, depending on size of planter drill 2-3 holes along the centre line of the planter or the marked areas of drainage flow.
- Cover drainage holes with a mesh tape or a honeycomb protector.
- Planters can be raised further to allow easier drainage.
- Fill bottom 1/3 of planter with drainage material such as hydro clay or broken crock.
- Use a permeable membrane on top of the drainage material
- Then use the correct well-draining planting soil mix in perlite if the soil is too dense.
- Do not move planter when in place as this may damage the unit and plants.

Planting Instructions Indoor Planting:

Fill bottom 1/3 of planter with drainage material such as hydro clay or broken crock.

- Use a permeable membrane on top of the drainage material
- Then use the correct well-draining planting soil mix in perlite if the soil is too dense.
- Do not move planter when in place as this may damage the unit and plants.

Surface Type:

- Machine moulded and hand finished planter will have individual marks and flaws as each unit is of one.
- The surface is smooth/ textured to touch. Depending on your requirements
- Looks and feels like premium plastic

- Surface is non-porous but can absorb some minerals if left in standing water area
 - Surface can be damaged if using an abrasive material.
 - Fibreglass Planters, there will be polystyrene attached to the internal walls for plan
- Please do not remove this.
- GRP Planters do not come with any insulation.



CARE & MAINTENANCE

Clean your planters with a fibreglass cleaner, using a soft-microfibre cloth and a gentle motion of cleaning to preserve the surface. Spot clean with a wet, clean cloth. Any abrasive materials used on the surface will damage the surface and this will be visible in light or heavy scratches.

For added protection and to preserve the smooth / textured surfaces of fibreglass, use a fibreglass cleaner and protector ensure longevity and prevent weathering stains and surface changes with paint. Products the manufacturer recommends – Cleaner and Protector 500ml found on our website. (<https://getpotted.com/product/cleaner-protector/?SKU=77231>)

The cleaner and protector will pull the dirt from the pores of the fibreglass and give that brand new effect to the surface. Planters must be treated 2 times a year as the protector adds a thin layer of wax to prevent water ingress.

Cleaning and Steps to take:

- Rinse all debris off the surface using running water, this will remove most of the grit and stones on the surface.
- Wipe down surfaces using a clean microfibre cloth.
- Spray the fibreglass cleaning solution directly to the unit
- A fibreglass cleaner solution should be used if there is mineral staining on the surface. (sold separately)
- Let the surface air dry before you mist a layer of protector sealant on your planter.
- A touch up paint kit can be provided on purchase at a cost for your planter RAL match.

Weathering Process:

- Planters will naturally weather over time and will change due to the environment.
- You will experience colour changes, mineral deposits, dirt and grime and surface pits
- As the product is exposed to the elements, these effects are natural.

KEY RECOMMENDATIONS

- Suitable for indoor or outdoor use.
- UV and Frost Resistant
- To prevent scratches, avoid placing or dragging sharp, coarse objects across the surface.
- Do not place hot items near or directly onto your fibreglass/GRP planter, as this may cause discoloration and damage.
- Residual moisture or chemicals can transfer to the fibreglass and cause discoloration.
- Avoid natural acidic cleaners, as the cleaning agent is typically highly acidic and can change the surface. Citrus-based cleaners should not be used.
- Re-apply sealant two times a year per the planters manufacturers guidelines.





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- Do not move your fibreglass/GRP planters when they are filled or adjusting to a new drag, pull or push once in place. This will cause damage to the planter.
- When fibreglass sits in standing water or mud, it's prone to damage in freezing temperatures. The use of feet promotes airflow and proper drainage of planters and helps to prevent rot.
- Plant pots can also have salt mineral stains which are normal to the climate and are marked as weathering.
- The use of a liner is recommended to minimize contact with moisture and metals/minerals. Fertilizers and plant foods contain metals and minerals such as magnesium, iron, copper and zinc. When minerals come into contact with water and Fibreglass/GRP, a chemical reaction between them can cause mineral stains on the surface and internally.

Warranty Period:

- 1 Year Warranty provided on GRP planters from date of purchase.
 - 5 Year Warranty provided on PURE FIBREGLASS planters from date of purchase.
 - Warranty cover includes UV fade, frost damage and manufacturer defects.
 - General wear and tear, accidental impact damage, using the product away from the manufacturer's guidance and any modifications away from the original design to the product are not covered under warranty.
 - Damages to the planters caused by customer error, improper planting guide use, carelessness, theft, loss, water damage (flooding) or natural disaster (wind) are not covered.
 - Mineral deposits and colour change due to environment are not covered under warranty.
- If you believe the product has failed within the warranty period and you would like for us to look at images, please send these to info@getpotted.com and we will investigate this and come back to you. Please attach as much information as possible including order number or invoice number.

Orders which are outside the warranty period can still be submitted for a warranty claim but it is up to the manufacturer to provide an adequate response based on the usage of your product and the timeframe from original purchase.